

# VISSONI™

## LIFETIME LIMITED WARRANTY

VISSONI is committed to enhancing your bathroom experience by creating luxury products that will provide enduring satisfaction. Every effort has been made to satisfy the highest standards of design and production, to create lasting peace of mind for our customers. We provide the following limited warranties on our products:

## LENGTH OF WARRANTY & WHO IS COVERED BY OUR WARRANTY

This warranty extends to the original consumer purchaser only and extends for as long as the original purchaser owns the product and the home in which the product is installed.

## WHAT IS COVERED BY OUR WARRANTY

Finishes: polished chrome, platinum, and satin platinum finishes carry a lifetime limited warranty against all manufacturer's defects and tarnish. 24k polished gold and 24k satin gold finishes carry a one (1) year limited warranty against all manufacturer's defects and tarnish. antique bronze, and oil-rubbed bronze finishes carry a five (5) year Limited Warranty against all manufacturer's defects and tarnish.

Mechanical: A Lifetime Limited Warranty is provided on parts to be free from failure related to defects in materials and workmanship. Vissoni cartridges carry a Five (5) Year Limited Warranty against manufacturer's defects.

## EXCLUSIONS AND LIMITATIONS OF WARRANTY

### **This warranty does not cover:**

1. Damage due to negligence, accident, abuse, improper installation, or improper maintenance such as, but not limited to: heat from soldering during installation, the use of plumber's putty, damage from tools used during installation, the use or exposure to chemicals or cleaning products either abrasive or non-abrasive, or the use of any cleaning tool or product other than a soft, clean cloth. reverse osmosis may also shorten the life of the finish.
2. changes in the finish in the product due to normal wear or aging does not cover any products or parts which have been altered or used in a manner not typical for the product.
3. Loss, damages, or expense, incidental or consequential whatsoever, originating from the purchase, installation, use, repair, failure, or replacement of any VISSONI product or part, allowed by law.
4. Commercial and/or Industrial installations and use of the product.
5. This warranty does not include labor, travel charges, or any costs incurred for repair, removal, installation, servicing, diagnosing, or handling of either defective or replacement parts

## TO OBTAIN WARRANTY SERVICE

Please read 'WHAT IS COVERED BY OUR WARRANTY' and 'EXCLUSIONS AND LIMITATIONS OF WARRANTY' sections to understand what is and what is not covered. Please have ready the proof of purchase (original sales receipt), description of the problem, and carefully package the product or defective part with postage prepaid. Then, please contact your local VISSONI Showroom or write to VISSONI Technical Services.